# IMPLEMENTING THE AFFORDABLE CARE ACT – WILL ADOLESCENTS & YOUNG ADULTS GET WHAT THEY NEED?

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# Special Thanks!

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#### Overview

- What are some critical issues for adolescents & young adults?
- How does the ACA improve the health insurance status of young adults?
- How does the ACA improve access to important health care services for young adults?
- What are the upcoming challenges to make sure young adults gain health insurance coverage and receive needed services?

### Adolescents & Young Adults

- Special concerns
  - Adolescents vs. young adults
  - Social context
  - Vulnerable populations
- □ Health status
- □ Health care system issues
- Health care utilization
- Health insurance status
- Privacy & confidentiality

### Special Concerns

- Adolescents vs. young adults
  - Age & developmental status
  - Legal status
  - Health insurance status
- Social context
  - Familial support
  - Institutional relationships
  - Living situations
- Vulnerable populations
  - Racial & ethnic minorities
  - Youth in/exiting foster care & juvenile justice
  - LGBT youth

#### Health Status 1

- Critical period to prevent chronic diseases of adulthood
  - Tobacco use
  - Obesity
  - Dental problems
  - Hearing loss
- Major health problems largely preventable
- Behavioral links

### Health Status 2

- Motor vehicle crashes
  - Drinking & driving
- Violence
  - Homicide & fighting
- Reproductive and sexual health
  - STDs
  - HIV/AIDS
  - Pregnancy

### Health Status 3

- Mental health concerns
  - Major depressive episodes
  - Suicide attempts & suicide
- Substance abuse
  - Binge drinking
  - Marijuana & other illegal drugs
  - Prescription medications

### Health System Issues

- Acute care favored over prevention
- Financing/insurance difficult to navigate
- Shortage of providers trained/comfortable with caring for adolescents & young adults
- Age-linked legal requirements mismatched with developmental/social characteristics
  - Consent
  - Loss of eligibility/change in insurance
  - Change of primary care clinician

### Health Care Utilization

#### Adolescents

- 40% of adolescents had a past year well-visit
  - Among those very few received recommended preventive services (2001-2004)
- 54% received care in a medical home (2007)
  - 46% for those with mental health condition
  - 35% for those with mental health AND physical health condition

#### Young adults

- Lowest rates of ambulatory care visits
- Very high rates ER visits

Sources: Adams et al, in press; Irwin et al, 2009

### Health Insurance Coverage

- Adolescents & young adults insured at lower rates than younger children
- 2011 continuous health insurance coverage for at least a year
  - 89.3% of adolescents (ages 10-17)
  - 66.7% of young adults (ages 18-25)
- 2011 uninsured full-year or part-year
  - 11.7% of adolescents (ages 10-17)
  - 33.2% of young adults (ages 18-25)

Sources: NAHIC/UCSF analysis of National Health Interview Survey; English & Park, 2012

### Health Insurance Type

- □ 2011 full year coverage
  - Private coverage
    - 56.7% of adolescents (ages 10-17)
    - 51.5% of young adults (ages 18-25)
  - Public coverage
    - 32.6% of adolescents (ages 10-17) [Medicaid & CHIP]
    - 15.2% of young adults (ages 18-25) [Medicaid]

Sources: NAHIC/UCSF analysis of National Health Interview Survey; English & Park, 2012

### **ACA Expanded Coverage**

- □ Private health insurance
  - Coverage to age 26 on family policy 2010
  - Health insurance "Exchanges" & subsidies 2014
- Public health insurance
  - Medicaid expansion
  - Maintenance of effort

#### Private Health Insurance

- Individual mandate & financial penalties
- Health insurance "Exchanges"
  - Platinum/Gold/Silver/Bronze plans
  - Catastrophic plans for young adults < age 30</p>
- Federal subsidies
  - Premium tax credits (100% 400% FPL)
  - Cost-sharing assistance (100% 250% FPL)
- "Age 26" provision
  - 3 million young people covered Sept 2010 Dec 2011

### Public Health Insurance

- □ Prior to ACA
  - Medicaid required to cover
    - Ages 0-6 & pregnant women to 133% FPL
    - Ages 6-18 to 100% FPL
  - Medicaid eligibility levels for single adults very low
- - Medicaid required to cover ages 6-18 to 133% FPL
  - Maintenance of effort in Medicaid
  - Medicaid expansion beginning 2014 state option

### **ACA** Medicaid Expansion

- Originally required for all states
- State option since Supreme Court decision June2012
- □ Coverage of individuals to 133% (138%) FPL
  - Not if Medicare eligible
  - Not undocumented immigrants
  - Not legal immigrants here less than 5 yrs
- □ Former foster youth until age 26 required

#### **ACA** Benefits

- "Essential Health Benefits"
  - All private plans offered through the Exchange must cover 10 essential health benefits
    - State flexibility
    - Benchmark plans
  - States opting for Medicaid expansion must cover at least 10 essential health benefits for newly eligible adult beneficiaries

#### **Essential Health Benefits**

- Ambulatory patient services
- Emergency services
- Hospitalization
- Maternity & newborn care
- Mental health and substance abuse disorder services, including behavioral health treatment
- Prescription drugs

- Rehabilitative & habilitative services and devices
- Laboratory services
- Preventive and wellness services & chronic disease management
- Pediatric services, including oral & vision care

### Preventive Services

- □ No cost sharing in private health plans
- In-network providers
- □ Scope
  - USPSTF grade A or B recommended services
  - Bright Futures recommended services for adolescents
  - CDC ACIP recommended vaccines
  - Services recommended in Women's Preventive Services
     Guidelines (IOM)

### Sexual & Reproductive Services

- Preventive services with no cost sharing
  - Screening & counseling for
    - STDs
    - HIV
    - Domestic/partner violence
  - Contraception
  - Vaccines for sexually transmissible infections (e.g. HPV)

# Sexual & Reproductive Services

- Maternity care
  - Services that span the pre-conception, pregnancy, labor and delivery, postpartum, and interconception periods
- □ Abortion
  - States can ban coverage in exchange plans
  - No federal funds for abortions beyond scope of Hyde Amendment

### ACA Challenges for Young Adults

- Expansion of health insurance coverage
  - Individual mandate
  - Medicaid expansion
  - Outreach & enrollment
  - Vulnerable populations
- Access to health care services
  - Scope of "essential health benefits"
  - Limits of "no cost" preventive services
  - Confidentiality

### Individual Mandate

- Applies if no other coverage unless exempt
- Enforceable by financial penalties through IRS
- Exemption if income < income tax filing threshold</p>
- Penalties less than premiums
- Many young adults reluctant to purchase coverage
- Young adult compliance with mandate uncertain
- Cost calculations for employer based family/ dependent coverage complicated

### Medicaid Expansion

- State option based on Supreme Court decision
- 25 states support Medicaid expansion as of May 2, 2013
- Expansion critical for young adult age group
- States not planning to expand include some with very low eligibility levels for young adults
- Young adults < 100% FPL not eligible for subsidies in Exchange, may fall through cracks w/o expansion

### **Vulnerable Populations**

- High risk for multiple serious health problems including mental health & substance abuse disorders
- Former foster youth
  - Medicaid coverage required to age 26
  - Some will be ineligible due to technicalities
- Individuals involved in criminal &/or juvenile justice system
  - Inmates of public institutions ineligible for Medicaid
  - Difficult transition to Medicaid upon exit
- Homeless individuals

### Outreach & Enrollment

- States required to engage in outreach to vulnerable populations:
  - "...conduct outreach to and enroll in Medicaid/CHIP vulnerable and underserved populations, including unaccompanied homeless youth, children with special health care needs, pregnant women, racial and ethnic minorities, rural populations and individuals with HIV/AIDS." § 2201(b) (amending 42 U.S.C. § 1397aa)
- States required to have streamlined application procedures

# Scope of "Essential Health Benefits"

- Details of "essential health benefits" may vary by state
- States choose benchmark plan
  - Essential benefits "missing" from benchmark?
  - Some services important for young adults may be limited in scope
  - Dental & vision only required for children
- 26 states will default to federally run exchange as of May 2, 2013

#### Limits of "No Cost" Preventive Services

- Preventive services without cost sharing
  - Screening
  - Diagnosis?
  - Treatment
- Contraception
  - All FDA approved methods
  - Exclusion of coverage for some brands
  - Religious exemptions & accommodation

# Privacy & Confidentiality

- Privacy concerns important to young adults
  - Sensitive services
  - Domestic violence
- Young adults on policy of family member
  - Parent
  - Spouse
- Billing & insurance claims jeopardize confidentiality
  - EOBs & other legally required disclosures

# Privacy Concerns

- Decades of research findings
- Effects
  - Willingness to seek care or use certain services
  - Choice of provider or site
  - Willingness to disclose sensitive information
- □ Issues
  - Sexual/reproductive health
  - Mental health
  - Substance use
  - Domestic/partner violence
  - Child abuse
- □ Challenges related to coverage as dependents

# Federal Confidentiality Laws

- Federal constitutional right of privacy
- Federal funding programs
  - Title X Family Planning
  - Medicaid
  - Federal drug & alcohol programs
- □ HIPAA Privacy Rule
  - Importance of state laws in application of federal laws
    - Young adults fully protected
    - Adolescent minors parents may/may not have access

# State Confidentiality Laws

- State constitutional right of privacy
- □ Minor consent
- Medical confidentiality & medical records
- Patient access to health records
- Professional licensing
- Evidentiary privileges
- State funding programs

### HIPAA: Special Privacy Protections 1

- Health care providers and health plans must permit individuals to:
  - Request confidential communication
  - Receive protected health information by alternative means or at alternative locations
- Health care providers
  - Must accommodate reasonable request
- Health plans
  - Must accommodate reasonable request if the individual states that disclosure could <u>endanger</u> the individual

### HIPAA: Special Privacy Protections 2

- Individuals may request no disclosure of protected health information without their authorization
- Covered entities (health plans, health care providers)
  - Not required to agree
  - If they do agree, must comply

#### Confidentiality for Adolescents & Young Adults

- Both adolescents & young adults have privacy concerns
- Legal confidentiality protections not identical for adolescent minors (< 18) and young adults (> 18)
- Disclosures via billing and insurance claims affect both age groups
- EMR issues more complex for adolescent minors (<</li>18)

# Implications of ACA re Privacy

- Changing health environment
- More young adults will have health insurance
  - Coverage to age 26 on family policy
- Coverage of preventive services without cost sharing in private health plans
  - Contraceptive services
  - **■** STD screening
- Confidentiality challenges for young people covered on a family health insurance policy

### Disclosure Requirements

- □ Federal laws
  - **ERISA**
- □ State laws
  - Requirements that abrogate confidentiality
  - Approaches to protect confidentiality

### State Insurance Requirements: Disclosure

- Explanation of Benefits (EOB)
- Denial of claims
- Acknowledgment of claims
- Requests for additional information
- Payment of claims

### EOBs: Widespread Use

- EOBs ubiquitous
  - Laws in ½ of states presume or explicitly require EOBs
  - Insurance contracts, policies, practices usually require
- Typically sent by private health insurance plans to policyholder who may/may not be patient
- Less frequent use in Medicaid for sensitive services
- Purpose
  - Fraud prevention
  - Transparency of insurance claims process

#### **EOBs:** Content

- General or detailed description of the care provided
- Charges that were submitted to the insurer
- Amount covered by insurance
- Amount not covered
- Policyholder's or patient's remaining financial responsibility, if any

#### Denials of Claims

- Required by federal law in ERISA
  - To "participant or beneficiary"
  - New requirements pursuant to ACA
    - Diagnosis code and corresponding meaning
    - Treatment code and corresponding meaning
- Required by state law in almost every state
- Recipient variously specified as the insured, the beneficiary, a legal representative of the beneficiary or a designated adult family member, an enrollee, a covered person, a subscriber, a certificate holder, the health care provider, and/or the claimant

# Protecting Confidentiality

- EOB not sent when no balance due (NY, WI)
- EOB sent directly to patient (NY, WI)
- Confidential STD care includes billing (CT, DE, FL)
- Health care provider must inform insurer when "minors without support" request confidentiality (HI)
- Minor may refuse parents' request for EOB or claim denial (ME)
- Insurer may not disclose private health information, including by mailing an EOB, without authorization of minor or adult patient (WA)

### Conclusion

- Adolescents & young adults = populations with significant health concerns, high rates of uninsurance, & low rates of health care utilization
- ACA has potential to expand
  - Health insurance coverage in private plans & Medicaid
  - Access to important preventive, acute, and chronic care services
- Privacy & confidentiality especially troublesome
- Big challenges remain to ensure success in meeting ACA's promise for adolescents & young adults

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# Thank you!